

Esthetician

Job Summary:

An Esthetician may administer any of the following services to our guests: professional makeup, facials, pedicures, manicures, body treatments, waxing and tinting services. Training is available in all of the above services for the right candidate. They must hold a thorough knowledge of the skin, have excellent facial massage and skin extraction techniques, possess exceptional cleanliness and sanitation skills and be willing to train in our spa's specific treatment offerings. They must have brilliant communication skills and be able to learn the product and service knowledge necessary to effectively provide wellness and beauty solutions to meet the needs of our guests. They need to be professionally trained in some or all esthetics offerings. Products used will include Eminence Organic Skin Care, Jane Iredale Mineral Makeup and SpaRitual Nailcare. Previous knowledge an asset but not necessary.

Duties and Responsibilities:

- Actively promote home care programs, meeting minimum retail sales goals.
- Actively promote the spa, treatments, services, sessions and retail, as well as programs, promotions and/or discounts available.
- Have complete knowledge and understanding of all services and products while educating and training guests in these areas.
- Maintain a positive attitude and contribute toward a quality work environment.
- Possess ability to work without direct supervision.
- Provide consistent professional facial and body treatments in accordance with spa protocols and accepted certification practices.
- Regularly attend, participate in and support training and staff meetings for the spa.
- Uphold the standards of sanitation and sterilization as directed by law and the spa's policies and procedures.
- Advice on beauty and skin products suited to a guests' needs
- Apply makeup on guests, brides, grads, etc.
- Be flexible with schedule, supporting the needs of the spa.
- Develop professional and personalized relationship with regular guests.
- Provide accurate and detailed descriptions of treatments, packages, services, treatment contraindications, facility features and hours of operation
- Handle guests' questions and concerns professionally and courteously.
- Maintain complete confidentiality in all guest matters in accordance with company policy;

Position Requirements:

- Enjoy working with people and possess a friendly and outgoing personality.
- Excellent communication and listening skills, as well as basic computer knowledge.
- Must be a team player.
- Must have enthusiasm and possess excellent customer service skills.
- Previous spa experience or spa practitioner program certification is preferred.
- A flexible schedule and the ability to work days, evenings and weekends is required.

Compensation:

Starting salary ~\$40,000/year with opportunity to increase to ~\$70,000; Mountain Waters Spa and Wellness provides a wonderful work environment with an exceptional compensation package including complimentary spa services, product and services training, hourly pay and bonuses. Opportunities for training and advancement in different massage modalities

If you are looking for a great opportunity to join our team, please forward resume and cover letter to Marni Beninger at careers@relaxationredefined.com or drop off at 2-266 Baker Street, Nelson BC. Visit us on our website at www.relaxationredefined.com for further information