

Hair Stylist

The Hair Stylist performs professional cuts, styles, colour and therapeutic hair and scalp treatments. They must possess and maintain knowledge of current hairstyles and trends. They must possess excellent cleanliness and sanitation skills and be willing to train in our spa's specific hair and scalp service offerings. They must possess excellent communication skills and be able to learn the product and service knowledge necessary to effectively provide beauty solutions to meet the needs of our guests. They must be professionally trained.

Products used include OWAY holistic, organic hair care and colour. Previous knowledge an asset but not necessary.

Duties and Responsibilities:

- Actively promote home care programs, meeting minimum retail sales goals.
- Actively promote the spa, treatments, services, sessions and retail, as well as programs, promotions and/or discounts available.
- Have complete knowledge and understanding of all services and products while educating and training guests in these areas.
- Maintain a positive attitude and contribute toward a quality work environment.
- Possess ability to work without direct supervision.
- Provide consistent professional hair services in accordance with spa protocols and accepted certification practices.
- Regularly attend, participate in and support training and staff meetings for the spa.
- Uphold the standards of sanitation and sterilization as directed by law and the spa's policies and procedures.
- Advice on hair care products suited to a guests' needs
- Be flexible with schedule, supporting the needs of the spa.
- Develop professional and personalized relationship with regular guests.
- Provide accurate and detailed descriptions of treatments, packages, services, treatment contraindications, facility features and hours of operation
- Handle guests' questions and concerns professionally and courteously.
- Maintain complete confidentiality in all guest matters in accordance with company policy;

If you are looking for a great opportunity to join our team, please forward resume and cover letter to Marni Beninger at careers@relaxationredefined.com or drop off at 2-266 Baker Street, Nelson BC. Visit us on our website at www.relaxationredefined.com for further information